

Helene Fuld Health Trust National Institute for Evidence-based Practice in Nursing and Healthcare

Scorecard for Key Criteria in Meeting Healthcare's Quadruple Aim

Complete this questionnaire to assess your organization's readiness to achieve the components of the Quadruple Aim in healthcare.

Answer each question with a "Y" for Yes or "N" for No. You score 1 point for each "Y," 0 points for an "N."

1. Improving the patient experience to enhance the *quality of care* is an organizational priority.
2. Improving the patient experience to enhance *patient satisfaction* is organizational priority.
3. Care in your organization is patient centered.
4. Patient experience initiatives are measured.
5. Enhancing population health is an organizational priority.
6. Quality and safety are organizational priorities.
7. Your organization has programs designed to improve population *disease prevention*.
8. Your organization has programs designed to improve population *health promotion*.
9. Individuals and families are involved in designing care models/programs.
10. Population health initiatives are measured.
11. Reducing healthcare costs is an organizational priority.
12. Your organization has reduced costs while maintaining/improving quality.
13. Initiatives for reducing healthcare costs are measured.
14. Supporting wellness for your workforce is an organizational priority.
15. Improving the work-life balance of those who deliver, and support healthcare (workforce) is an organizational priority.
16. Your organization has implemented programs that improve *workforce engagement*.
17. Your organization has implemented programs that improve *meaning* (sense of importance of daily work) across the workforce.
18. Workforce well-being initiatives are measured.

TOTAL SCORE: Add all statements receiving a "Y" _____ (maximum score is 18).

If your score is: < 4: Your organization is not meeting the Quadruple Aim in healthcare.

4-8: Your organization is beginning the journey to meet healthcare's Quadruple Aim.

9-14: Your organization is partially meeting healthcare's Quadruple Aim.

15-18: Your organization is meeting healthcare's Quadruple Aim.